**Notes from the Riverside Medical Centre**

**PRG Meeting held on the 21st January 2015 .**

**Present:** Pauline Cryer Joint Chair

 Joyce Swindlehurst Joint Chair

 Dave Travis Patient Representative

 Cath Wilson Riverside Medical Centre

 Dr. Higgins Riverside Medical Centre

Debbie Harrison Health Trainer

Apologies received: Eileen Kirkham Secretary

**1. Opening**

 Pauline welcomed everyone and thanked them for their attendance

**2. Notes of the previous meeting**

Accepted.

**3. Matters arising from the last meeting.**

CW provided a list of appointments and advance appointments together with the total of

 advance appointments as follows:-

**Appointment statistics November /December 2014**

November

DNA’s SystmOnline Telephone Triage Telephone GP/PN Total

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 163 | 130 | 557 | 614 | 5636 |

December

DNA’s SystmOnline Telephone Triage Telephone GP/PN Total

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 182 | 135 | 504 | 703 | 5839 |

**Advance appointment booking**

November

Same day 2 days 1 week 2 weeks month > month

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 2972 | 452 | 657 | 519 | 707 | 143 |

December

Same day 2 days 1 week 2 weeks month > month

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 3215 | 366 | 671 | 522 | 655 | 181 |

**Sit & Wait walk in sessions from November to date**

Monday Friday

|  |  |  |
| --- | --- | --- |
| W/c 3rd Nov | 64 | 62 |
| w/c 10th Nov | 73 | 67 |
| w/c 17th Nov | 88 | 80 |
| w/c 24th Nov | 88 | 84 |
| w/c 1st Dec | 92 | 80 |
| w/c 8th Dec | 91 | 64 |
| w/c 15th Dec | 95 | 72 |
| w/c 22nd Dec | 109 | Closed Christmas  |
| w/c 29th Dec | 93 | 89 |
| w/c 5th Jan | 76 | 93 |
| w/c 12th Jan | 99 | 74 |
| w/c 19th Jan | 77 |  |

**4. Notes**

Dr Higgins spoke to the attendees about the proposed new service which aims to address Low Level Mental Health issues through a Talking Shop. The group were asked to provide feedback on the proposed survey questionnaire prior to being published. Cath asked for feedback by the end of January in order that the survey can be distributed and the results collated.

Pauline suggested that the feedback be given on 11th February at the next meeting.

Debbie Harrison talked about her area of work and how we can be helped by the Health & Wellbeing Partnership; an invitation was given to her volunteers to attend our meetings. Debbie in turn offered to let us know about the proposed workshops at Castleford Hospital regarding help & volunteering in the local community.

**5. Any Other Business**

No other business discussed

**6. Next meeting**

11th February 2015

**Action plan:** For next meeting

list of meeting dates for 2015 is given below.

11 February - Group only 18 March - open meeting

15 April - Group only 20 May - open meeting

17 June - Group only 15July - open meeting

12 August - Group only 16 September – open meeting

14 October - Group only 18th November - open meeting